



IMPROVEMENT NOTICE

REFERENCE NUMBER CH/JH/2021.06.10/IN001

Business/Premises Name:	Serendipity Games Centre
Business/Premises Address:	Cresswell House, Cresswell Street, Tenby, SA70 7HJ
Name of Person Responsible:	Victoria Kray, Manager
Type of Business/Premises/Service:	Amusement Arcade

I, Officer Name: CHRISTOPHER HELPS

am of the opinion that you, as the person responsible for the premises stated above, have failed to take the *reasonable measure(s)* which are set out below, for the purposes of minimising the risk of exposure to coronavirus at the premises, or the spread of coronavirus by those who have been at the premises:

Contravention of the requirements imposed by

Regulation 16(1)

OH On the ~~Wednesday~~ ^{Thursday} 10th June 2021 at 11:40 hours you failed to take the following reasonable measure(s) to ensure:

(a) undertake a specific assessment of the risk of exposure to coronavirus at the premises and in doing so consult persons working on the premises or representatives of those persons

(a)(i) that a distance of 2 metres is maintained between any persons on the premises (except between two members of the same household, or a carer and the person assisted by the carer), specifically when moving around the premises and using the gaming machines

(a)(ii) where persons are required to wait to enter the premises, that a distance of 2 metres is maintained between them (except between two members of the same household, or a carer and the person assisted by the carer):

Need to control entrance to the premises and display signage in relation to maximum capacity of persons allowed inside the premises

OH and ~~Wednesday~~ ^{Thursday} 10th June 2021 you failed to take any other reasonable measures which limit close face-to-face interaction and maintain hygiene such as:

Members of staff observed not wearing masks inside the premises, regular cleaning programme of machines and surfaces in use not evident;

(delete the following as appropriate)

(b)(i) change the layout of premises including the location of furniture (stools) and gaming machines – to ensure social distancing of 2 metres is maintained (screens to be placed between machines where possible and/or machines turned off to ensure social distancing.

(b)(ii) controlling use of entrances to ensure customers do not exceed maximum capacity and monitor the movement of customers around the premises to ensure social distancing is maintained at all times

(b)(v) installing barriers or screens as identified in (b)(i) above.

(b)(vi) providing or requiring use of personal protective equipment – ensuring staff and customers wear face masks at all times

Thursday


(c) On ~~Wednesday~~ 10th June 2021 you failed to provide information to those entering or working at the premises about how to minimise the risk of exposure to coronavirus, due to lack of signage at the entrance and around the premises eg: wearing of face masks at all times, maintaining social distancing, use of hand sanitiser.

and / or under Regulation 16(2)

Specifically, you are required to:

1. Display correct signage at point of entry eg wearing of face masks at all times, social distancing to be maintained (2 metres), use of hand sanitiser
2. Gaming machines to be separated by screens and/or switched off to enable social distancing between customers
3. Gaming machines/equipment to be cleaned regularly and recorded
4. Risk assessment to be produced and all staff to be made aware of the Covid 19 legislation relating to the safe running of the premises.
5. All Staff to wear masks at all times in the correct manner.
6. Monitor of customers to be carried out regularly to ensure maximum capacity is not exceeded
7. Clear signage and direction arrows to be displayed in relation to point of entry and exit
8. Consideration of a one-way system within the premises

You are required to take the above measures by the following date : 13/06/2021 time.....10-30 AM.....

Officer Name:	CHRISTOPHER HELPS		
Signature:		Date:	11/06/2021
Officer Contact Details:	Coronoenquires@pembrokeshire.gov.uk 01437 775400		

Any person, who, without reasonable excuse, removes, obscures or damages this notice or accompanying sign required to be displayed under paragraph 7(2) of Schedule 8 commits an offence.

Failure to comply with this Improvement Notice within the time specified without a reasonable excuse is an offence (Regulation 42 (3), and failure to comply with this Improvement Notice within the time specified without a reasonable excuse may result in the closure of the premises (Schedule 8, paragraph 2)

The Health Protection (Coronavirus Restrictions) (No.5) (Wales) Regulations 2020 (as amended) are made under The Public Health (Control of Diseases) Act 1984 (as amended). "Coronavirus" means severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2).

A "person responsible for carrying on a business" includes the owner, proprietor and manager of that business.

Termination of premises improvement notice

If you consider that you have complied with this Improvement notice and wish to apply for it to be terminated :

(1) An enforcement, officer may issue a notice terminating a premises improvement notice if satisfied that :