

IMPROVEMENT NOTICE

REFERENCE NUMBER

JH/CH/2001.06.11/14002



Business/Premises Name:	THE CASTLE INN. 1 GROVE PLACE.
Business/Premises Address:	LICENSED PREMISES - LITTLE HAVEN -
Name of Person Responsible:	DAVID LEWIS. SAB23UG.
Type of Business/Premises/Service:	LICENSED PREMISES.

I, Officer Name: JACQUILINE HOWELLS

am of the opinion that you, as the person responsible for the premises stated above, have failed to take the *reasonable measure(s)* which are set out below, for the purposes of minimising the risk of exposure to coronavirus at the premises, or the spread of coronavirus by those who have been at the premises:

Contravention of the requirements imposed by

Regulation 16(1)

On the FRIDAY 11TH JUNE 2021 you failed to take the following reasonable measure(s) to ensure **(delete the following as appropriate)**

- (a) undertake a specific assessment of the risk of exposure to coronavirus at the premises and in doing so consult persons working on the premises or representatives of those persons
- (a)(i) that a distance of 2 metres is maintained between any persons on the premises (except between two members of the same household, or a carer and the person assisted by the carer)
- (a)(ii) where persons are required to wait to enter the premises, that a distance of 2 metres is maintained between them (except between two members of the same household, or a carer and the person assisted by the carer)

and / or

On the FRIDAY 11TH JUNE 2021 you failed to take any other reasonable measures which limit close face-to-face interaction and maintain hygiene such as —.

(delete the following as appropriate)

- (b)(i) ~~changing the layout of premises including the location of furniture and workstations*~~
- (b)(ii) ~~controlling use of entrances, passageways, stairs and lifts*~~ ✓
- (b)(iii) ~~controlling use of shared facilities such as toilets and kitchens*~~
- (b)(iv) otherwise controlling the use of, or access to, any other part of the premises*
- (b)(v) ~~installing barriers or screens*~~
- (b)(vi) providing or requiring use of personal protective equipment*

[*if appropriate and necessary specify the exact non-compliance]

- CUSTOMERS SEEN ENTERING BAR - ORDERING DRINKS AND TAKING THEM OUTSIDE
- LACK OF TRACK AND TRACE - ONLY TAKING DETAILS OF ONE PERSON OF PARTY AT BAR.
- NO SIGNAGE - IN RELATION TO WEARING OF FACE MASKS, SOCIAL DISTANCING AND TABLE SERVICE ONLY.

(c) On the you failed to provide information to those entering or working at the premises about how to minimise the risk of exposure to coronavirus.

and / or under Regulation 16(2)

(a) On the FRIDAY 11TH JUNE 2021 you had failed to cease to carry out certain activities, namely which are necessary to keep any persons on the premises and / or waiting to enter the premises 2 metres apart (except between two members of the same household, or a carer and the person assisted by the carer)

(b) On the FRIDAY 11TH JUNE 2021 you had failed to close part(s) of the premises, namely which is necessary to keep any persons on the premises and / or waiting to enter the premises 2 metres apart (except between two members of the same household, or a carer and the person assisted by the carer)

(c) On the FRIDAY 11TH JUNE 2021 you failed to allow and enable a person who ordinarily works at the premises to isolate for a specified period due to testing positive for coronavirus or having had close contact with somebody who has tested positive, where that person NA

- (i) has been asked to do so by the Welsh Ministers;
- (ii) has been required to do so by a notification given by a contact tracer;

(d) On the FRIDAY 11TH JUNE 2021 you had failed to collect contact information from each person at the premises and retaining it for 21 days for the purpose of providing it to the Welsh Ministers and/or a contact tracer upon their request.

(e) On the FRIDAY 11TH JUNE 2021 you failed to take reasonable measures to ensure that such contact information was correct.

and / or under Regulation 17(1)

Since the premises is authorised for the sale or supply of alcohol for consumption on the premises, failed to take the following reasonable measures under Regulation 17(1):

- (a) having a person controlling entry to the premises; ✓
- (b) requiring customers are seated in the premises anywhere other than at a bar, ✓
 - (i) when ordering food or drink ✓
 - (ii) when being served with food or drink, and ✓
 - (iii) when consuming food or drink. ✓

Specifically, you are required to [insert actions]:

- 1) SIGNAGE OUTSIDE AND INSIDE - UPON ENTRY - IN RELATION TO WEARING MASKS, TABLE SERVICE ONLY - MAXIMUM OF 6 PERSONS AT A TABLE AND ALSO INSIDE FLOOR MARKINGS - IN RELATION TO 2 METRE SOCIAL DISTANCING AND ONE WAY SYSTEM.
- 2) RECORD - CONTACT DETAILS OF EVERY CUSTOMER AND RETAIN FOR 21 DAYS.
- 3) ENGINE - IF TAKE AWAY SERVICE IN OPERATION - CUSTOMERS CONSUME OF THE PREMISES.

You are required to take the above measures by the following date : 13/6/21 time 2.45pm.

Officer Name:	<u>JACQUELINE HOWELL</u>		
Signature:	<u>J Howell</u>	Date:	<u>11/6/21</u>
Officer Contact Details:	<u>Covidenquiries@penbrokeshire.gov.uk</u>		

Tel: 01434 - 44 5400

Any person, who, without reasonable excuse, removes, obscures or damages this notice or accompanying sign required to be displayed under paragraph 7(2) of Schedule 8 commits an offence.