



Freedom of Information Request: 10233

Directorate: Resources – Finance & Business Services

Response Date: 08/01/2020

Request:

Request for information regarding – Pre-Paid/Pre-Payment Cards

I am an independent research analyst conducting some research into local authorities and their usage of prepaid/pre-payment cards. As such, I would be grateful if you could complete the attached form.

Clarification –

Q – Within schools we use ‘Cashless Catering Cards’, these are cards that the council supply but parents/guardians top up. They are not pre-paid cards for PCC staff to use. Would a system like this be included in your request? Please could you confirm if you would like the information regarding Cashless Catering Cards?

A – Please could the usage of the catering cards be put into the "other" section within the spreadsheet. Other prepaid cards are those provided to residents for making payments.

Response:

Please see attached spreadsheet.

Local Authorities - Prepaid Card Research

Name of Local Authority:	Pembrokeshire County Council				
Does the Council utilise a prepaid card solution for electronic payment disbursement to citizens?	Yes				
<i>If No,</i>					
Does the Council anticipate utilising prepaid card services for the disbursement of funds in the future?					
Has the Council engaged with a provider of prepaid cards previously?					
Has the Council discounted the usage of prepaid cards? If so, why?					
<i>If Yes,</i>					
	Direct Payments	Reward	No Recourse to Public Funds	Appointeeship/ Deputyship	Other
What Council schemes currently utilise prepaid cards? (Yes/No)					Cashless Catering System (school meals) -Card. (biometric option in secondary schools only)
How many cards have been issued over the last 12 months? (1/11/2018 - 31/10/2019)					3567 cards
What is the total load value (£) over the last 12 months? (1/11/2018 - 31/10/2019)					£1,168,674 - card &/or biometirc topped up via 3 payment methods: internet, telephone & coin loaders
What is the end date for the existing contract with the Prepaid Card provider?					30th of November 2020
Who provides the Council with its prepaid card solution?					Haven Systems LTD
What is the cost for the Council to utilise a prepaid card solution per annum?					Section 43 - Commercial interests This information is exempt from release under section 43(2) of the Act, as it would, or would be likely to prejudice the commercial interests of the party involved if the information were to be disclosed.
What route did the Council take to procure a prepaid card solution? (Directly, Framework, Tender)					Tender
General					
Who is the person responsible for the use of Prepaid Cards:					
Name					Nia Lewis
Position					Nutritional & Systems Manager
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