



Freedom of Information Request: 9604
Directorate: Social Services – Adult Care
Response date: 29/05/2019

Request:

Request for information regarding social care payments and arrears:-

1. In your local authority, on the latest date for which figures were available, can you provide the total number of people in your local authority area you have assessed as having to pay for any aspect of their social care, including but not limited to:

- (a) home care
- (b) day care
- (c) community alarms
- (d) other non-residential community care services?

2. How people are currently in arrears of payment of their social care charges (by this I mean having missed at least one payment)?

3. How many people currently have debt management procedures commenced against them by your authority for non-payment of social care charges (by this I mean any escalation in debt recovery, e.g. automated reminders, letter before action and referral to debt collection agency)?

4. How many people have had court proceedings begun against them relating to non payment of social care changes in 2017/18 and 2018/19?

Response:

1. Number of adults charged for care and support during the year ending 31 March 2019:

Domiciliary Care – 862

Day Care – 264

Community alarms – 2,423

Other non-residential community care services:

Respite -126
Direct Payments – 54
Supported Accommodation – 59

2. Most recent invoice raised week commencing 20/05/19: 600 invoices have yet to be paid.
3. Agreed repayment plans with 4 service users.
4. No court action has been taken for non-residential care charges.