

Summary of Directory of Service		
Persons affected by Domestic Abuse		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Hafan Cymru – Pembrokeshire Women's Refuge Service and Move-On Service Tel: 01437 769 564 (24 hours) <a href="mailto:enquiries@hafancymru.co.uk">enquiries@hafancymru.co.uk</a> <a href="http://www.hafancymru.co.uk">www.hafancymru.co.uk</a>	Women and children who have experienced <b>Domestic Abuse</b> , and women and children who have moved out of the refuge but require ongoing additional support	PCC Contact Centre can connect individuals directly to the 24 hour phone number (01437 769 564)
Gwalia Care and Support – Domestic Abuse Floating Support Scheme Tel: 01646 698 820 <a href="mailto:annette.brenchley@gwalia.com">annette.brenchley@gwalia.com</a>	Providing men or women and their families affected by <b>Domestic Abuse</b> with support to maintain or acquire their own tenancies / homes	Referrals are made to Gwalia Care and Support
Person with a Learning Disability		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
PCC - Learning Disability Supported Living Scheme Tel: 01437 776 078 <a href="mailto:angela.llewelyn@pembrokeshire.gov.uk">angela.llewelyn@pembrokeshire.gov.uk</a>	People with <b>Learning Disabilities</b> who have an assessed need for accommodation with support to maintain their tenancy	Typically picked up by the education system, but information can be taken by the PCC Contact Centre and forwarded to the PCC Learning Disabilities Team

Person with Mental Health Issues		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
PCC - Mental Health Floating Support Service Tel: 01646 697 034 <a href="mailto:jacqueline.cadogan@pembrokeshire.gov.uk">jacqueline.cadogan@pembrokeshire.gov.uk</a>	People with severe <b>Mental Health</b> problems	Typically picked up by the GP, but information can be taken by the PCC Contact Centre and forwarded to the PCC Community Mental Health Team
PCC - Mental Health Crisis Floating Support Service Tel: 01646 697 034 <a href="mailto:jacqueline.cadogan@pembrokeshire.gov.uk">jacqueline.cadogan@pembrokeshire.gov.uk</a>	People with severe <b>Mental Health</b> problems	Typically picked up by the GP, but information can be taken by the PCC Contact Centre and forwarded to the PCC Community Mental Health Team
PCC - Mental Health Non Statutory Floating Support Service Tel: 01646 697 034 <a href="mailto:jacqueline.cadogan@pembrokeshire.gov.uk">jacqueline.cadogan@pembrokeshire.gov.uk</a>	People with severe <b>Mental Health</b> problems	Typically picked up by the GP, but information can be taken by the PCC Contact Centre and forwarded to the PCC Community Mental Health Team
Hafal - Ty Hafal Project Tel: 01437 765 961 <a href="mailto:pembrokeshire@hafal.org">pembrokeshire@hafal.org</a> <a href="http://www.hafal.org/hafal/pembrokeshire.php">www.hafal.org/hafal/pembrokeshire.php</a>	People with severe <b>Mental Health</b> problems who have low to medium daily living needs and require a degree of support	Typically picked up by the GP, but information can be taken by the PCC Contact Centre and forwarded to the PCC Community Mental Health Team
Pembrokeshire Mind – Paperchase Tel: 01437 76 36 26	People with severe <b>Mental Health</b> problems who have low to medium daily living needs and require a degree of support	Typically picked up by the GP, but information can be taken by the PCC Contact Centre and forwarded to the PCC Community Mental Health Team

Person affected by Substance Misuse		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
CAIS Supported Housing and Floating Support Tel: 01437 766299 or 07436037765 (Jon Brewer) <a href="mailto:jonathan.brewer@cais.org.uk">jonathan.brewer@cais.org.uk</a> or <a href="mailto:leigh.proctor@cais.org.uk">leigh.proctor@cais.org.uk</a> <a href="http://www.cais.co.uk">www.cais.co.uk</a>	People <b>affected by Substance Misuse</b> and need supported accommodation to become independent before moving into community. Or floating support service is for anyone in Pembrokeshire over 16 who are concerned about their alcohol or drug use and need support to live safely in their home or need support to maintain or secure a prospective tenancy.	Please call 01437 766299. Northgate House is via an application by the clients Care Manager/Co-ordinator through Pembrokeshire Substance Misuse Services by contacting Alex Panter (Social Worker) at Pembrokeshire County Council.
Young and Vulnerable		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Hafan Cymru - Project Pearl Tel: 01437 768 671 <a href="mailto:enquiries@hafancymru.co.uk">enquiries@hafancymru.co.uk</a> <a href="http://www.hafancymru.co.uk">www.hafancymru.co.uk</a>	<b>Vulnerable Young Women</b> aged between 16 and 25 who need floating support and temporary housing	Referrals are made directly to Hafan Cymru on 01437 768 671
Gwalia Care and Support – The Bridge Young Persons Project Tel: 01646 698 820 <a href="mailto:annette.brenchley@gwalia.com">annette.brenchley@gwalia.com</a>	<b>Vulnerable Young People</b> aged between 16 and 25 who need floating support	Referrals are made directly to Gwalia Care and Support who will propose referrals to the steering group. Tel: 01646 698 820
Offending Issues		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Gwalia Care and Support - Pembrokeshire Ex-Offenders Floating Support Scheme Tel: 01646 698 820 <a href="mailto:annette.brenchley@gwalia.com">annette.brenchley@gwalia.com</a>	Statutory and non-statutory <b>Offenders</b> aged 16+ who are clients of Wales Probation Trust, YOT, PPU or Prison Link Cymru	Referrals are made directly to Gwalia Care and Support on 01646 698 820

<b>Homeless or Risk of Being Homeless</b>		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Pembrokeshire Care Society / PATH - Generic Support Service Tel: 01437 765335 <a href="mailto:path@pembrokeshirecaresociety.org.uk">path@pembrokeshirecaresociety.org.uk</a> <a href="http://www.pembrokeshirecaresociety.org.uk">www.pembrokeshirecaresociety.org.uk</a>	Persons / Families, including Vulnerable Young Single People with or without children who have had a <b>Homeless problem or have been threatened with Homelessness</b>	Referrals are made directly to the Generic Support Service on 01437 765 335
PCC - Homeless Hostel Support Tel: 01437 764 551 <a href="mailto:enquiries@pembrokeshire.gov.uk">enquiries@pembrokeshire.gov.uk</a>	People who are <b>Homeless</b>	Information is taken by the PCC Contact Centre and forwarded to the PCC Housing Department
<b>Vulnerable Families</b>		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Gwalia Care and Support - Pembrokeshire Families Floating Support Scheme Tel: 01646 698 820 <a href="mailto:annette.brenchley@gwalia.com">annette.brenchley@gwalia.com</a>	<b>Vulnerable Families</b> including single parents	Referrals are made directly to Gwalia Care and Support on 01646 698 820
Hafan Cymru - St Dogmaels Supported Housing Scheme Tel: 01437 768 671 <a href="mailto:enquiries@hafancymru.co.uk">enquiries@hafancymru.co.uk</a> <a href="http://www.hafancymru.co.uk">www.hafancymru.co.uk</a>	<b>Vulnerable Families</b> who need temporary housing and help to deal with support issues	Referrals are made directly to Hafan Cymru on 01437 768 671
<b>Generic Services</b>		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Community Visitors County Hall Haverfordwest Pembrokeshire SA61 1TP 01437 764551 (PCC Contact Centre)	<b>Support to live independently at home</b> , help with housing applications and advice on housing, information, advice and advocacy support, help and assistant with filling in forms and applications, support if you have recently been discharged from hospital, assistance if family or friends are at work or away on holiday.	Call Pembrokeshire county Council Contact Centre on 01437 764551 Referrer <u>must</u> have permission of person who needs the support

Services for Gypsy and Travellers		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Pembrokeshire Care Society / PATH - Generic Support Service Tel: 01437 765335 Freephone: 0800 783 5001 <a href="mailto:path@pembrokeshirecaresociety.org.uk">path@pembrokeshirecaresociety.org.uk</a> <a href="http://www.pembrokeshirecaresociety.org.uk">www.pembrokeshirecaresociety.org.uk</a>	Persons / Families from the <b>Gypsy or Traveller</b> community who need support to live independently at home	Referrals are made directly to the service on 01437 765 335 or Freephone: 0800 783 5001
Elderly and Vulnerable and Physical Disability or Mobility Issues		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
PCC – Sheltered Housing Support Tel: 01437 764551 (PCC Contact Centre)	People of retirement age who are <b>Elderly Vulnerable</b> , affected by <b>Physical Disability or Mobility Issues, Learning Disability</b> . Also people below retirement age who are affected by Physical disability or Mobility Issues, or Learning Disability.	Through the allocation of a dwelling in a PCC Sheltered Scheme
Cymdeithas Tai Cantref – Floating Support Tel: 01239 712 000 <a href="mailto:annh@cantref.co.uk">annh@cantref.co.uk</a> <a href="http://www.cantref.co.uk">www.cantref.co.uk</a>	<b>Elderly Vulnerable</b> people (aged 55 and over) who are in need of the support provided by the scheme	This service is only available to Cantref tenants. In order to access Cantref properties one must apply via Pembrokeshire's choice based lettings system.
Pembrokeshire Housing -Sheltered Support Tel: 01437 763 688 <a href="mailto:pembshousing@pembs-ha.co.uk">pembshousing@pembs-ha.co.uk</a> <a href="http://www.pembs-ha.co.uk">www.pembs-ha.co.uk</a>	<b>Elderly Vulnerable</b> people (aged 55 and over) who may or may not require support to maintain independent living	This service is only available to Pembrokeshire Housing tenants. In order to access Pembrokeshire Housing properties one must apply via Pembrokeshire's choice based lettings system.
Family Housing - Bro Preseli Extra Care Scheme Tel: 01792 482702 <a href="http://www.fha-wales.com">http://www.fha-wales.com</a>	<b>Elderly Vulnerable</b> people (aged 55 and over) who may or may not require support to maintain independent living	This service is only available to Bro Preseli tenants, please apply using the details listed.

Last updated 15/07/2015

People with a Chronic illness including HIV/Aids		
Providers Name and Contact Details	Type of Service Provided	How to Access the Service
Community Dementia Support Service, Hywel Dda University Health Board Tel: 07917326991 (Rachel), 01437 772844 (Emma) <a href="mailto:Rachel.ashton@wales.nhs.uk">Rachel.ashton@wales.nhs.uk</a> or <a href="mailto:emma.ackermann@wales.nhs.uk">emma.ackermann@wales.nhs.uk</a>	People with <b>Dementia</b> living in the community how require Housing Related Support	Contact Rachel or Emma via phone or e-mail or refer into Older Adult Mental Health Team
HIV/Aids Floating Support Service, Gwalia <a href="mailto:Julia.Amsbury@gwalia.com">Julia.Amsbury@gwalia.com</a> (Julia) <a href="mailto:claire.chester@gwalia.com">claire.chester@gwalia.com</a> (Claire)	People with <b>Blood Bourne Virus</b> living in the community how require Housing Related Support (this is a 3 Counties project and available to people living within Ceredigion, Carmarthenshire and Pembrokeshire.	Contact either Julia or Claire