

Conditions of Use of the Hangout



RISKS

Risks - "The British Mountaineering Council recognises that climbing and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement."

Although the climbing centre is an artificial environment the risks involved are **no less serious than when climbing outside** on a crag or mountain. There is an additional risk that bolt-on holds can spin or break.

Uncontrolled falls are likely to result in injuries to yourself or others.

Climbing **beyond your capabilities** on any wall is likely to result in a **fall**. Any fall may result in an **injury** despite the safety systems in place to avoid it. You must make your **own assessment of the risks** whenever you climb.

Our Duty of Care - The rules of the climbing centre set out below **are not** intended to limit your enjoyment of the facilities. They **are** part of the **duty of care** that we, as operators, owe to you, the customer, by law. As such they are **not negotiable** and if you are not prepared to abide by them then the staff must politely ask you to leave.

Your Duty of Care - You also have a duty of care to act responsibly towards the other users of the centre. Statements of 'Good Practice' are posted around the centre adjacent to the relevant facilities. These describe the accepted methods of use and how customers would normally be expected to behave towards each other.

Unsupervised Climbing - Before you climb without supervision the centre expects you to be competent in the use of a safety harness, a suitable knot (**namely a re-threaded figure of eight with stopper knot**) to attach a rope to the harness and a belay device to secure a falling climber or lower a climber from the wall using a rope. You are required to register to say that you know how to use the equipment, that you are prepared to abide by the Rules below and that you understand the risks involved in your participation. Anyone who has not registered is classed as a **novice** and **must not** climb without supervision.

Unsupervised climbing is just that! Staff will provide whatever help and advice they can, but instruction in the use of equipment or climbing techniques will only be provided where it has been booked and paid for in advance. If you are not **confident** in the use of any climbing equipment or technique then **do not** attempt to use it without the supervision of someone who is competent to do so.

Supervised Climbing - An adult who has registered at the centre may supervise up to **two** novice climbers as long as they are prepared to **take full responsibility for the safety of those people**. Groups of three or more novices must only be supervised by an instructor holding the relevant Mountain Training United Kingdom qualification.

Children – All children in the centre must be supervised by an adult unless they have been assessed by the management and registered for unsupervised climbing.

The minimum age for children supervised by their parent/guardian is 5 years old.



RULES

General Safety

- Report to reception on each visit before you climb.
- You must exercise care, common sense and self preservation at all times.
- Report any problems with the walls, equipment or other climbers' behaviour to a member of staff immediately.
- Be aware of the other climbers around you and how your actions will affect them.
- Do not distract people while they are climbing or belaying.
- Stand well back from the climbing walls unless you are belaying or spotting a climber. Never stand directly under someone who is climbing.

Top Roping

- Many of the climbs in the centre have top ropes already in place. You can lead these routes with the top ropes in place, using the snap gate or screw gate provided. **Do not take the top ropes down.**
- **Do not** use your own 'quick draws' to lead the top rope walls.

Leading

- When using the lead walls you must supply your own appropriately rated dynamic rope. **Do not use the centre's top ropes for lead climbing.** Running belay attachments (runners) are already provided at intervals on the lead walls so you do not need your own 'quick draws'. You must clip **all** the runners on the route you are climbing.

When Belaying

- Always use a belay device attached to your safety harness with a locking karabiner. 'Traditional', or 'body' belaying is not acceptable.
- Sandbags are provided to give support to people belaying a climber who is much heavier than they are. Direct belays from the sandbags are not acceptable.
- Always pay attention to what the climber is doing.
- Always stand as close to the climbing wall as is practical. Sitting or lying down are not acceptable.

When Climbing

- The tall walls are designed to be climbed using a rope for protection. Solo climbing is not acceptable on these walls. Always use a rope to protect yourself on these climbs.
- Always use a safety harness to attach yourself to the rope.
- Always tie the rope directly into the harness using a suitable climbing knot. **Clipping in with a karabiner is not acceptable.**

Traversing

- **You may** traverse the wall if there is no-one climbing, you must stay **on or below the painted red line**. Traversing above this height is forbidden.
- There is no bouldering allowed on this wall.
- Whilst traversing, climbers attempting routes have priority.

Pembrokeshire Leisure's Public Liability Insurance does not cover you for the following:

- Failure of any personal climbing equipment – e.g.: harness, belay device, karabiners, rope, and helmet.
- Free Climbing on the wall with no rope.
- Inappropriate behaviour on or around the wall
- Incorrect use of equipment provided.
- Incorrect instruction to or from another climber not authorised by the leisure centre.

Authorisation to instruct is only obtained by the express permission of the leisure centre manager, no other member of staff is permitted to authorise instruction.