

Pembrokeshire County Council
Cyngor Sir Penfro



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Bwrdd Iechyd Prifysgol
Hywel Dda
University Health Board

Shapes

**Social Health Alliance
Pembrokeshire Equipment
Service**

**Providing Equipment to
Aid Independent Lifestyles**

Health & Social Care Together

September 2015

SHAPES provide equipment to enable you to maintain to aid your daily living and maintain your independence at home.

Examples of equipment that may be recommended for your use include: toilet seats and commodes, furniture raisers, walking frames, hoists, profiling beds, pressure-care mattresses etc.

SHAPES is jointly funded by Hywel Dda University Health Board and Pembrokeshire County Council. All equipment is loaned free of charge for a period of time to help you to live in your own home.

In order that you get the right equipment a health or social care professional will call to assess your needs. To ensure your health and safety equipment is not supplied until your assessment has been made.

How will I be assessed?

If you have been in hospital you will be assessed before you are discharged. If you are at home one of the following professionals will assess you:

- District/Community Nurse, attached to your local GP practice
- Occupational Therapist or Physiotherapist
- Other health or social care professionals involved in your care

If you feel you could benefit from the use of SHAPES equipment but have not been referred for an assessment please call the Contact Centre on 01437 764551, or talk with the District Nurse at your GP practice.

How will I get the equipment?

Your assessment will determine what equipment you need.

An order will be sent to **SHAPES** and their staff will arrange a delivery time with you. If equipment is not the right solution for you the assessor will discuss other options.

How will I know how to use the equipment safely?

SHAPES staff will explain how to use the equipment that has been ordered and will also leave written instructions with you. When the equipment is delivered you will be asked to sign a form to say that you agree to follow the instructions on its use and care. Should you have any concerns about using the equipment please contact **SHAPES** on the number below.

What happens when I no longer need the equipment?

If you have finished with the equipment please contact **SHAPES** as soon as possible to arrange for collection. Remember that someone else may need the equipment so please do not delay in arranging collection. We do try to move equipment as quickly as possible but please note that deliveries take priority over collections.

What do you think of our service?

We are constantly trying to improve our service and would like to involve you in shaping the future of our service. The **SHAPES** Manager would welcome feedback and can be contacted on the number below.

You can contact SHAPES at:

Unit 11
Honeyborough Industrial Estate
Neyland
Pembrokeshire
SA73 1SE

Tel: 01437 775672

Messages and texts: 07557 164087

E-mail: SHAPES@pembrokeshire.gov.uk

Opening hours – Monday to Friday: 8.30 am to 4.30 pm

Data Protection Act 1998 - We are committed to protecting the privacy of patient/customer information. Information on our Database will be shared between Hywel Dda University Health Board and Pembrokeshire County Council for purposes of the loan of equipment.

For a copy of this publication in Braille, in larger print, audio tape or an alternative language, please contact Pembrokeshire County Council on 01437 776613.