



# Annual Report 2020

## Learning Disability Partnership Board

### Easy Read



# Introduction



**James Tyler** - Chair of Learning Disability Partnership Board



**Adam Billington** - Co Chair of Learning Disability Partnership Board



Thank you for your hard work. We have done lots of things this year.



The Dream Team helps us tell people what we do.

They help run meetings and tell us what you think.



The LD Charter tells people how people with a learning disability want to be treated.

Over 100 organisations have signed it.



Pembrokeshire County Council is a Disability Confident Leader



The LD Champions are busy telling people about the skills and needs of people with a learning disability.



We have created lots of jobs and work experience



Norman Industries has made a film about how it supports people



# The Learning Disability Strategy



The plan makes sure the Council and Health Service always think about people with a learning disability.



The plan hears your ideas and needs.  
The plan listens to your voices.



You told us the things that are important to you



The plan will make changes over 5 years



We have completed some parts of the plan



We are still working on other parts of the plan

The things that we are working on are shown in the Circle of Support







## Community, Communication and Advocacy



We have employed LD Champions,  
James Salliss  
James Dash  
Rachel Bailey  
Rhys Eynon



Community Connectors help people to find things to do in the community.



We have a website.  
[www.accesspembrokeshire.co.uk](http://www.accesspembrokeshire.co.uk)

There is an easy read bus timetable.



The Dream Team speaks up for people with a learning disability.



The LD Charter was launched in August.



The Council has looked at how advocacy services will be provided in future.

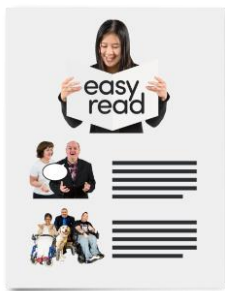
# Learning Disability Champions



**James Dash**  
**LD Champion - Communication**



I have interviewed people for jobs in LD services



I have helped make things easy read.



I have done Autism training



I am the chair of the Dream Team





I tell people about the LD Charter



I work with lots of people from different organisations



**Rachel Bailey**  
**LD Champion - Employment**



I work at Norman Industries.  
This is my first job.



I get training in a step by step way.



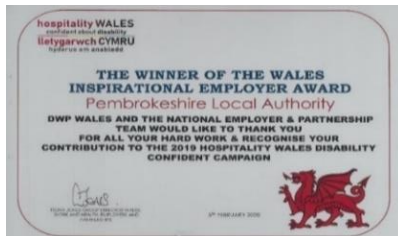
I enjoy going to events and speaking to people.



I have Access to Work to support me with travel and communication



My work has meant the Council has become a Disability Confident Leader



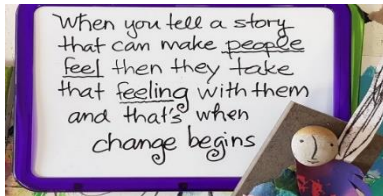
We also won DWP's 'Inspirational Employers Award



I enjoy my job  
I feel more confident



**Rhys Eynon**  
**LD Champion - Community**



I am collecting stories about how people's lives have changed.

These are called "Most Significant Change" stories.



I talk to people to find out what has been good and bad about the things they have done.



The stories tell us how the work we are doing has changed a person's life.



I will write a report to tell people what has worked or not.



The Council or Health Service will change services to make them better.



The **Community Connectors** are people who help you find things to do close to where you live.

Rhys Eynon is a Community Connector



The Community Connectors have been to lots of meetings and events



The Community Connectors have been to Pembrokeshire College to find out what young people want.



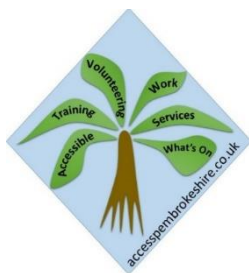
The Community Connectors help people volunteer.



Rhys told the Public Service Board how important it is for people to know what is going on in the community.



The Community Connectors have signed the LD Charter



## **The Learning Disability Website**

[www.accesspembrokeshire.co.uk](http://www.accesspembrokeshire.co.uk)



This is a website written by people with a learning disability and Autism



It was launched in May 2019





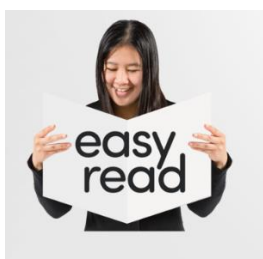
The website provides lots of information about places and events that are disability friendly



The website helps people find out about services and activities.



Everyone who writes on the website is employed by Pembrokeshire County Council



## Easy Read Documents



The Council and Health Service want to make information easier to understand



They will make things easy read

The easy read group have made a bus timetable with clock faces and pictures



The easy read group have asked People to tell them what they think of the new bus time tables



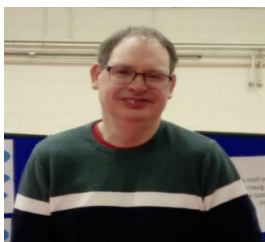
The **Dream Team** is a group of people with a learning disability from Pembrokeshire, Carmarthenshire and Ceredigion



The members of the Dream Team work together with the Learning Disabilities Programme Group (LDPG)



The members make sure people with a learning disability are a part of decision making



The Dream Team leads every other meeting of LDPG. This is chaired by James Dash. What we do is set by the Dream Team.



The Dream Team won the NHS Wales Award for Empowerment



In the future we want the Dream team to include more people with higher needs and younger people.



We want to make a leaflet explaining what the Dream Team is.



**LD Charter** was written by people with a learning disability.



The LD Charter was launched at the Pembrokeshire County Show by Julie Morgan, AM Minister for Health and Social Care



The Charter has been signed by over 100 groups/organisations



In the future we want to design a Quality Mark for the Charter



In the future we want to check that organisations are keeping to the Charter and offer training.



## **Advocacy**

An Advocate is someone who listens to what you want and then speaks up for you.



The Council has been looking at how advocacy is provided.



Ceredigion County Council are trying a new way of giving people an advocate.



The contract will test delivery of advocacy by a group of providers.



The Council is looking at how to bring the service to Pembrokeshire.





## Pembrokeshire People First or PPF



Most things that PPF do are linked to the LD plan.



The Moving On Project helps people live on their own.



PPF offers specialist advocacy to people with a learning disability.



Planet Easy Read is helping make information easier to understand.



PPF pay 4 people with a learning disability to work for them.



PPF is training employers to make it easier for them to work with people with autism and a learning disability.



ASC US training is given by people with autism and helps people understand autism.



We have taken people to films and other social events.



PPF members have helped make the easy read timetables



## Housing



A report on housing choices has been done.



The Council has started building new homes for people with a learning disability.



Julian Brewer is looking at how people can live in their own home.



Julian is new to this job. He needs people with a learning disability to help him learn what they need.



## Social Care, Health Care, Transitions and Carers



An easy read care plan is being looked at. It will happen soon



There are changes to how we keep you safe



A leaflet to tell people about transitions has been made. It will be ready soon



Transitions is when you move from children services to adult services.



The transitions team is looking at how it can work better with other teams.



The Health Service is looking at how it works with the Council's LD services



The Health Service now has nurses who will help people with a learning disability understand any health problems.



Special nurses will be trained as LD Champions within the hospitals.



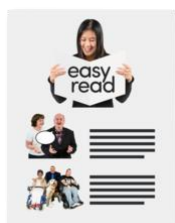
Special LD nurses will make sure that the needs of people with a learning disability are listened to when they go to hospital



Welsh Government is developing training.



GPs have tools and equipment to help them communicate better.



Easy Read health letters are being sent out.





## Courtney Poupard Health Care Champion



Courtney will talk to doctors and nurses.



She will help them use words that people with a learning disability find easy to understand.



Courtney will film a video to tell everyone about health checks.



A health check is to check the whole body



Courtney will help you get everything you need from your health check



# Employment and Training



The Council is a Disability Confident Leader



The Council has won an award for this.



Norman Industries is employing more people with a learning disability



We have opened a café run by people with a learning disability



Make, Grow & Eat! Gwneud, Tyfu & Bwyta!

We have opened a farm shop run by people with a learning disability



Experience 4 Industries and Workways+ have helped people get jobs.



The Council has asked people with a learning disability about day opportunities.



## Disability Confident



The Council is a disability confident leader



This means that the Council can show that they provide very good support to people with a disability in work.



The Council gives the right support for people with disabilities.



The Council makes sure that the work place is right for its staff and they have the things they need.



The Council makes sure that people with disability have the same chances as everyone else.



## DWP "Inspiration Employer" Award



Pembrokeshire was given the award by the Department of Works and Pensions (DWP).



Pembrokeshire is the first council in Wales to achieve Disability Confident Leader.



The Council became a disability confident leader because of the work Rachel Bailey does.



Norman Industries and Workways support people with disabilities and long term health conditions in paid work. Over 65 people work there.



The press release can be found at: <https://www.pembrokeshire.gov.uk/newsroom/county-council-wins-inspirational-award-employer-award>



## Norman Industries



Norman Industries employs around 65 people with disability



Norman Industries employs people in different types of jobs.



Norman Industries is a member of the British Association of Supported Employment.





Access to Work gives support and helps Norman Industries to offer people the support they need in work.



New activities for 2020 include working with Paul Sartori and Scolton Manor





## Social Zone Café Caffi Man Cwrdd



'The Social Zone Café at Milford Haven Leisure Centre is run by people with a learning disability and autism.



The café provides 46 hours paid work to 6 people each week  
The café also provides work experience for 5 people.



Everyone has a training plan and learns new skills.



"Working here has helped me come out of my shell and I have more confidence"  
Jade



ICF has help fund the café for the last 2 years but now it will run on its own.







Make, Grow & Eat! Gwneud, Tyfu & Bwyta!

## Scolton Manor - Make, Grow, and Eat Shop



The shop gives people with a disability a chance to learn retail and customer service skills



The shop sells items made by Norman Industries and by people in Pembrokeshire.



The shop provides 52 hours paid work to 6 people each week  
The café also provides work experience for 3 more people.



Profiad am Ddiwydiant  
Experience 4 Industry

## Experience 4 Industries



E4I helps young people find work which meets and supports their needs.



If a person needs help they can be referred by care companies, job centres and Social Workers.



Everyone has a mentor to talk about what they would like to do.



E4I provides training, volunteering and work opportunities to help people learn about work.



Since June 2018, E4I has supported 55 people. 14 people have moved into supported employment





**Workways+** works with people who are over 25 years old. They support people with a learning disability and autism.



Workways+ will speak with employers to find the right jobs



Workways+ makes sure people get all the support they need



Workways+ has supported 157 people with disabilities and has helped 10 people with disability move into employment



Workways+ has helped 71 people with disability to volunteer.

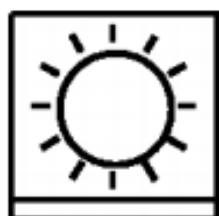


Rachel Bailey was supported by Workways+ and now works with them to make sure they know what support is available for people with disability.





## Transforming Day Opportunities



People attend lots of different things in the day. These are called day opportunities.



There were 13 events at which people were able to tell the Council their views.



The Council then asked people their views on 2 ideas.



**Idea 1:** Up to 4 hubs in Pembroke Dock, Tenby, Haverfordwest and Crymych supported by a number of spokes.



The hub is the main building where services are provided.

Spokes are additional services that people can go to as well as the hub.



**Idea 2:** two hubs one located in the North and one in the South of Pembrokeshire supported by a number of spokes



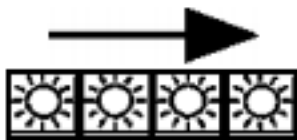
Most people liked the 'hub' and 'spoke' model.



There were worries like travel, closing existing centres and that the model was not clear.



Most people liked Idea 1 as it would provide more choice.

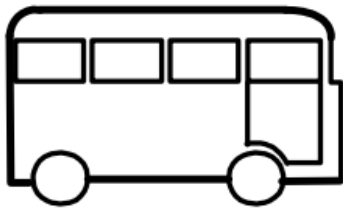


Over the next year the Council will develop a hub with people with a learning disability, staff and community organisations

# Transport



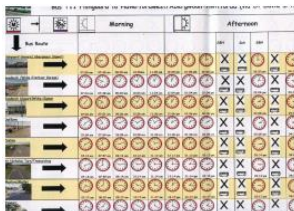
The Council and Health Service have worked together to help people with a learning disability understand bus timetables.



This is a barrier to being able to access public transport on their own.



People with a learning disability helped the Health Service and the Council design the new timetable with clock faces and pictures.



The timetables were launched in December 2019 and are available in paper form and on the PCC website.



There is now a 4 month period when people can say what they think about the bus timetables.



To tell the Council what you think go to <https://www.pembrokeshire.gov.uk/have-your-say/easier-to-read-bus-timetable>

# Thank You



Thank you to everyone who has given information for the report



The report has been written by James Dash and Rachel Bailey



You can get the report from

[rachel.bailey@pembrokeshire.gov.uk](mailto:rachel.bailey@pembrokeshire.gov.uk)

[james.dash@pembrokeshire.gov.uk](mailto:james.dash@pembrokeshire.gov.uk)

[rhys.eynon@pembrokeshire.gov.uk](mailto:rhys.eynon@pembrokeshire.gov.uk)



The report is also on the website.

[www.accesspembrokeshire.co.uk](http://www.accesspembrokeshire.co.uk)



