START HERE:

Is this the first time the problem has occurred?

- YES - CONTACT THE POLICE
- NO - DOES THE PROBLEM, INVOLVE VIOLENCE OR CRIMINAL ACTIVITY?

- NO - WAIT AND SEE
- YES - CONTACT THE POLICE

PROBLEM SOLVED!

- NO - DOES THE PROBLEM HAPPEN AGAIN?
- YES - CONTACT THE POLICE

DOES THE PROBLEM CONCERN ANOTHER COUNCIL TENANT?

- YES - CONTACT THE COUNCIL - TENANCY MANAGEMENT TEAM
- NO - TRY TALKING TO YOUR NEIGHBOUR

WHAT SHOULD YOU DO IF YOU HAVE PROBLEMS WITH YOUR NEIGHBOURS?

- CONTACT THE POLICE
- TRY TALKING TO YOUR NEIGHBOUR

ADVICE

- CITIZENS ADVICE BUREAU
  01437 765216
  01646 683805

- TENANT AND RESIDENTS ASSOCIATION

LEGAL ACTION

- YOUR SOLICITOR
- ENVIRONMENTAL HEALTH DOMESTIC POLLUTION TEAM
  01437 764551

Noise, smoke, vermin, rubbish

ADVICE

- CONTACT AN ORGANISATION WHICH CAN HELP YOU

CONTACT THE COUNCIL - TENANCY MANAGEMENT TEAM
  01437 764551